

Building Capacities on Open Defecation Free (ODF) and Fecal Sludge and Septage Management (FSSM) for ULBs in Rajasthan

by

National Institute of Urban Affairs (NIUA), Delhi and  
All India Institute of Local Self Government (AIILSG), Mumbai

## Recommendations for making cities ODF

Under the leadership of the Directorate of Local Self Government Rajasthan, National Institute of Urban Affairs (NIUA) along with All India Institute of Local Self Government (AIILSG), Mumbai under its sanitation capacity building platform has been supporting the capacity building of ULB officials and elected representatives in ODF, FSSM, waste water management and Swachh Survekshan 2018, through workshops and exposure visits.

### Objective

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The purpose of these capacity building workshops and exposure visits is to support the work done by ULBs, to provide a learning opportunity to all levels of staff and to the elected representatives, to learn from best practices and experience on how to make cities ODF by this year end.

The workshops are conducted in a participatory manner to provide an opportunity for cross learning and identification of common challenges and possible solutions from peer learning, sharing, discussions and joint planning.

### Workshops conducted so far

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Two ODF workshops in Jaipur and Kota are conducted so far for engineers/Eos/elected representatives of challenging cities (cities which have very low IHHL construction as against targets) and two more are planned. Two ODF+/ FSSM workshops have also been conducted in Jaipur and Udaipur.

### Challenges shared by Rajasthan ULBs during ODF workshops

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The two ODF workshops conducted in Jaipur and Kota had participants from 37 ULBs. Through various discussions and interactions with the ULB officials, it was observed that a uni-directional approach towards becoming ODF with current focus only on construction of toilets. Instead an overall comprehensive approach by the cities with appropriate support by the state is essential to become and sustain the status of ODF as well as move towards ODF+/++.

### Overall recommendations

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1. The state may consider issuing circulars/ GRs to address the challenges stated below and support the cities in expediting the process of becoming open defecation free.



2. The state can reward incentive funds on achievement of ODF status, linked to sustainability.
3. The state can also announce that the ULBs shall not receive any development grants on failing to achieve the ODF status.
4. All district/division level authorities may be actively involved in the process of monitoring progress and may be given a responsibility of achieving ODF cities in their respective districts/divisions.

Further specific support for elaborating more on any of the above suggestions/recommendations may be provided by NIUA-AIILSG team as required.

Some important challenges highlighted through interactions that the ULBs are facing to become ODF and suggestions for the same are stated below:

<b>SN</b>	<b>Issues</b>	<b>Suggestions</b>
<b>1.</b>	<b>IHHL construction</b>	
1.1	Beneficiaries apply for IHHL and avail first installment after which construction does not get completed.	<ul style="list-style-type: none"> <li>• After transferring the first installment to the account of the beneficiary, the money can be freezed in the account till the construction is started with the support from respective banks.</li> </ul>
1.2	Beneficiaries express space constraints as a reason to not applying for IHHL.	<ul style="list-style-type: none"> <li>• Design options which require minimum space need to be explored.</li> <li>• In places where IHHL is not possible, option of group toilets (toilets shared by 2-3 households) can be explored.</li> <li>• In places where there is space for IHHL block but no space for septic tanks, group septic tanks (Larger septic tanks connected to multiple toilets as per technical requirement) can be explored.</li> </ul>
1.3	Numbers reflected on the SBM portal are not updated with the reality on ground.	<ul style="list-style-type: none"> <li>• Regularly updating SBM portal by appointing dedicated staff for the same is essential. If there is lack of staff, then the ULB can hire people on contract or approach other stakeholders like NGOs/ College students/ Cyber cafes etc. by using their capacity building funds.</li> </ul>
1.4	Beneficiaries express lack of money to be invested over the subsidy as a reason to not applying for IHHL	<ul style="list-style-type: none"> <li>• The ULBs can increase subsidy from their own revenue sources or develop a mechanism for exploring CSR funds or individual donors. A city level account (shahar swachhata kosh) can be set up for such contributions where any amount can be donated which can be used for SBM activities.</li> <li>• Options for household level sanitation loans through banks/ micro-finance institutions can</li> </ul>



		also be explored by the beneficiaries and facilitated by the state.
1.5	Quality of construction is hampered when toilets are built at cheaper rates through contractors	<ul style="list-style-type: none"> <li>As far as possible, IHHL construction should be beneficiary led encouraging the citizens to build their own toilets.</li> <li>Appropriate designs and norms for toilets and septic tanks need to be shared with beneficiaries/contractors to avoid substandard quality of construction.</li> <li>The use of precast toilets at scale should be discouraged. However, in critical situations, in cities where precast toilets have no other option, the norms and min. specifications that any toilet must meet should be prescribed.</li> </ul>
1.6	Perceived issues with permissions of toilets to be built on forest/defense/agricultural lands/slums etc.	<ul style="list-style-type: none"> <li>Under SBM urban, tenure issues are to be delinked with permission to toilets as per SBM urban guidelines published by GOI.</li> <li>In addition to this GOI has issued NoC letters by various authorities to construct toilets on such lands without any further NoC to be received from them. The state can share these with the ULBs for expeditious construction of toilets.</li> </ul>
<b>2. Elimination of OD spots</b>		
2.1	There is absence of mechanism to identify and eliminate OD spots.	<ul style="list-style-type: none"> <li>It is essential to identify OD spots in the city through rapid assessment for their elimination.</li> <li>Interaction with citizens resorting to OD should also be done to identify reasons for non-construction of toilets.</li> <li>A dedicated team should be appointed to monitor all the identified OD spots at least once in early morning daily through morning pathaks/walks to prevent people from defecating in the open. Unless this is done, mere toilet construction will not help sustain the status of ODF.</li> <li>OD can also be discouraged by placing threat of penal action on public boards at all places. The state can issue circulars stating sections in law against open defecation to ULBs.</li> <li>Unless OD spots are cleaned and developed into useable spaces, it is difficult to prevent people from using them for open defecation. Hence the ULB should make dedicated efforts to clean and develop OD spots for their permanent elimination.</li> </ul>



<b>3</b>	<b>Community/ public toilets</b>	
3.1	It was observed in many cities that less efforts are put in community/public toilets (CTs/PTs) network strengthening and its O&M.	<ul style="list-style-type: none"> <li>Community toilets should be opted only when IHHL are not possible at all due to space constraints.</li> <li>Based on assessment of gaps in CTs/PTs, refurbishment of CTs/PTs need to be carried out and proper O &amp; M of these facilities either through ULB staff or through appropriate performance based contracts need to be ensured.</li> <li>The surroundings of these toilets also need to be cleaned and developed.</li> </ul>
<b>4.</b>	<b>Awareness generation and IEC activities</b>	
4.1	Citizens are not aware of SBM scheme/subsidy allotted by the government for construction of toilets.	<ul style="list-style-type: none"> <li>Target based dedicated efforts need to be undertaken at HHs/community level to publicize the scheme platforms through engaging CBOs/NGOs, schools, institutions, elected representatives etc. in addition to advertisements, rallies, social media etc.</li> </ul>
<b>5.</b>	<b>ODF declaration/ compliance to GoI protocol</b>	
5.1	A few cities expressed local interference of many stakeholders in complying with protocol for ODF declaration	<ul style="list-style-type: none"> <li>The state can take appropriate action to address this issue.</li> </ul>
<b>6.</b>	<b>Monitoring of SBM activities</b>	
6.1	There is lack of staff at city level to conduct activities under SBM.	<ul style="list-style-type: none"> <li>Capacity building of ULB staff is also essential for taking appropriate actions at the city level.</li> <li>It is observed that while IEC funds are used well, most towns are unable to utilize the capacity building funds of SBM. These funds should be used to hire teams to plan and monitor ODF status of the city.</li> <li>A dedicated cell comprising of Engineers, Sanitary Inspectors and Accountant presided over by the Mayor/ President, M. Commissioner/ Chief Officer needs to be formed for monitoring and implementation of SBM activities.</li> </ul>
6.2	The ULBs are not held accountable for their performance.	<ul style="list-style-type: none"> <li>Regular district/ divisional level workshops need to be conducted for review of ULBs.</li> </ul>



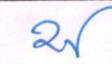
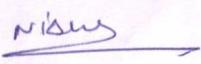
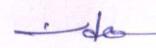
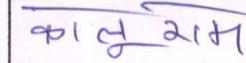
## Glimpses from the workshops





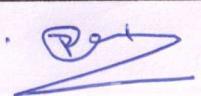
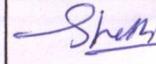
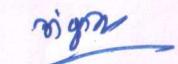
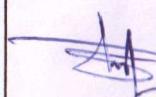
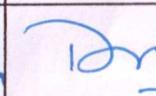
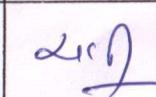
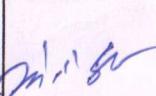
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Rajasthan

31<sup>st</sup> October, 2017 at Jaipur, Rajasthan.

Sr. No.	Name of the Participant	Designation	Municipal Body / Organisation	Mobile No. & Office Phone No.	E-mail ID (Office & Personal)	Signature
01	Pramod Jangir	Executive officer	Sardarshahar	8432020849	eomp.sdr@gmail.com	
02	SURESH CHAUHAN Suresh Chauhan,	E.O.	Chhatarpur	8209993633	rosuresh2017@gmail.com	
03	Sanjeev Kumar	E.O	Sanganeri	9413514897	sanganer@gmail	
04	Nisha Jindal	AEN	Hindaun city	7597302485	nishajindal2015@gmail.com	
05	Naresh Kumar	E.O.	Kesri Singhpur	9414433861	eompkesrisinghpur@gmail.com	
06	Deepak Kumar	AEO	Kesri Singhpur	8875432000	 	
07	Kaloo Ramne KALOO RAMNE BAJIGAR.	Chairman	Kesri Singhpur	9983682939		
08	ANIL JATAV	(Commissioner(Aen))	MAKRANA	9887385675	npmakrana	

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9	Ravendra pal Singh Rathore	JEN.	M.B. SAGWARA	7300334383	eo.sagwara@yahoo.com	
10	Mileen Meena	L.D.C	M.B. Sagwara	7790939953	eo.sagwara@yahoo.com mileenmeena@gmail.com	
11	Shakti Singh	C.O	M.B. Rajesh (Awl)	8947976124	Rajesh.Jaiyoti@gmail.com	
12	ANKUR GOSWAMI	AEN	M.B SAN MARIN	9205145560	eo-nagarpalika@yahoo.in	
13	Surender Soatar Singh	JG	M.N. Sangari	9414954441	—n—	
14	Dinesh Kumar	Aen	M.P. Churu	9660992328	m.p.churu@gmail.com	
15	Ramkishore Makshwari	Eo.	M.B. Bhushawar	7073299498		
16	Yogesh Kumar Pital	E-O	M.B. Bagana	7742567099		

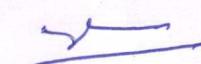
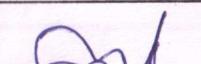
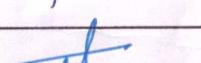
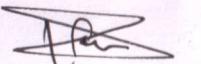
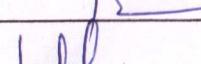
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17	RESHU	A. En.	Municipal Council Alwar	9694616243 0144-2701364	reshu_0416@yahoo.com alwar.Jaipur@gmail.com	Reshu
18	MENKA YADAV	J. En.	Municipal council, Alwar	8058795684 0144- 2701364	menka.yadav5@gmail.com alwar.Jaipur@gmail.com	Menka
19	Dheeraj Veer Deval	J. en	Municipal Board Jaipur	8058328101	-	Dheeraj
20	Dr. Bankeuilal meena	E. G.	Municipal board Raythara, Jaipur	9784191687	Banekhesra.Jaipur@gmail.com	Banekhesra
21	Sarita Badson	E.o	Municipal board Chiragwadi	998356777	Sarita Kumar 95@gmail.com	Sarita
22	ALASH KUMAR SHARM	L.D.C	Municipal Board Raythara Jaipur	9251612515	Aleash.damodar.kherli@gmail.com	Aleash
23	Laymi Taiyashwari	Chairperson	Muni Board Bandikui	9829293831		Laymi
24	Girney Seini	Member	Municipal Board Bandikui	9828100477	Seini.girney76@gmail.com	Girney Seini

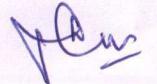
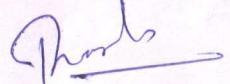
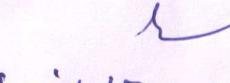
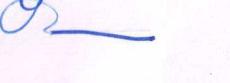
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25	Kheled Balkhi	President	Bidadar churu	9928720054	Nagarpalika@gmail.com	
26	SUNIL soni	JEN.	Bidadar churu	01560 -262028	,	
27	LAXMAN SINGH	LDC	Bidaser churu	9660791525	- 11 -	
28	SUMER SINGH	E.O	Rajgarh	8384963699	sumerdunki11@gmail.com	
29	Narsi Lal Meena	E.O.	Nager	9414359177	narsilal@gmail/	
30	Karan Singh	JEN.	Bayana	9413309961	karensingh.singh@gmail.com	
31	PANICAS k. MANGAL	E.O:	Bandikui	9152808465	MANGAL123@gmail.com	
32	Lokhansingh Gurjar	J.Eh	Bandikui	9828612054	bandikui.jaipur@gmail.com	

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33	राजेश उपाध्याय	E.O. / J.en.	Rupbas	8005598779	rupbas.nagarpalika@gmail.com	
34	विनोद कुमार रामा	Ld.C	Rupbas	9783320180	-	विनोद
35	गिरीश कुमार कुशवह	B.R.S.	Rupbas	9309403804	-	गिरीश
36	Yashwant Singh (संदीप गुर्जर)	C.O.	Rupbas	9549578886	NILM@gmail.com	
37	संदीप गुर्जर	Ex.Em.	JODHPUR	9784000469	sandeepxennnje@gmail.com	
38	Jaithu Soni	Chairman	Satyani	9929089999		
39	Phareen K. Sharma	Eo	Rajaldesher	8094955541	Phareen.Catod@gmail.com	
40	योगेश कुमार माटे	C.D.C.	SARDAR	9549143038	-	

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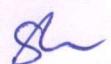
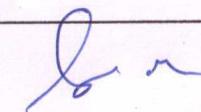
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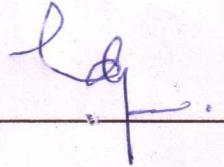
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Sr. No.	Name of the Participant	Designation	Municipal Body / Organisation	Mobile No. & Office Phone No.	E-mail ID (Office & Personal)	Signature
42	Sharawank Sejw	RA	CMAR	9602828398	cmar.rajasthan@gmail.com	
43	Sachin Pandey	Urban planner	CMAR	7405059901	worksachin92@gmail.com	
44	INDERGOTHWAL	Sn. Dm.	CMAR	9782729375	indergothwal@gmail.com	
45	Suresh Chand Sharma	J.E.	CMAR	9887466776	Sureshchandshrm@gmail.com	

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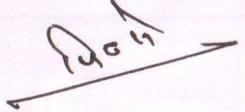
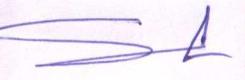
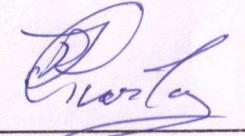
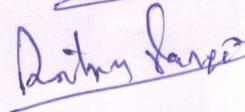
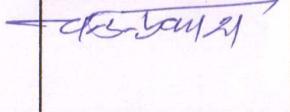
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**31<sup>st</sup> October, 2017 at Jaipur, Rajasthan.**

Sr. No.	Name of the Resource Person	No. of Lectures Delivered	Signature
	Ms. Utkarsha Kavadi		
	Dr. Himani Tiwari		
	Mr. Trimbak R. Phengale-Patil		

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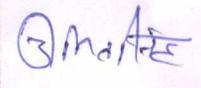
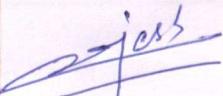
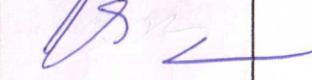
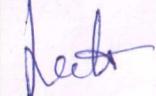
2<sup>nd</sup> November, 2017 at Kota, Rajasthan.

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1.	ASHWANI KUMAR	JEN M.B. SUMERPUR DIST (PALI)	M.B. Sumepur Dist. Pali	9468902046	Ranikumarbm @gmail.com	
2.	SATISH KR. Meena	Jen N.P. Tatkhatgadh	N.P. Tatkhatgadh (Pali)	9950037724	meenesatishkumar 02@gmail.com	
3.	Vinod Savant	L.D.C (S.R.M.)	M.B. Sumepur Dist. Pali	9462131818	combsumepur 60@yahoomail.com	
4.	Shambhu Lal Meena	Executive OFFICER	M.B. Pirawa Dist. Jhalawar	9166782193	nagarpalika Pirawa@yahoo. co.in	
5.	Dharm Raj Buntar	J.F.W.	M.B. Pirawa & Bhawani Mande	9875078699	er.dcr.gvs. 123@gmail. com	
6.	Rinku Dangi	JEN	N.P. Tonk 215	9251168458	dangengineering @gmail.com	
7.	Prayag Patel	FET 221 Dist 215	F.T.O 215	9214842520	-	
8.	manish meena	E.O.	91.49. 7010109	9196604660		

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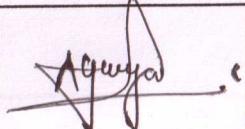
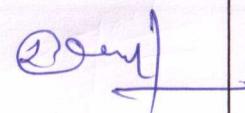
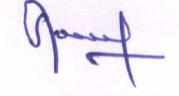
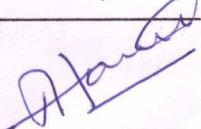
Building Capacities for  
Open Defecation Free Cities  
Rajasthan

2<sup>nd</sup> November, 2017 at Kota, Rajasthan.

Sr. No.	Name of the Participant	Designation	Municipal Body / Organisation	Mobile No. & Office Phone No.	E-mail ID (Office & Personal)	Signature
9	मनोज कौर	L.D.C.	M.B. Kothar	9829210540	mpkaurthor@yahoo.com	
10	Amit Singh	L.D.C.	Nagarpalika Rewatbhata	9529298035	nitocawatbhata271@gmail.com	
11	Rakesh Jaiswal	Fireman	— u —	77429-49827	— u —	
12	महेश दग्धी	E.O.	Nagarpalika Chhabria	8955077632	mpchhabra@yahoo.com	
13	Tarun Kr. Lahiri	T.G.	Nagarpalika Chhabria	8502021333	tarun.red315@gmail.com	
14	Vinesh Mantry	E.O.	Shah para (Bhilwara)	9166874047		
15	Jitender Kumar	R.I.	Shah para Bhilwara	9971997692	mbshehpurbh@gmail.com	
16	Som Mishra	Eco	MA Copal	9414601788	combsojah@yahoo.com	

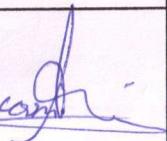
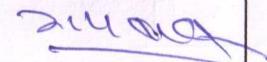
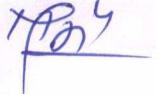
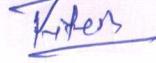
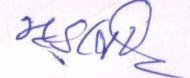
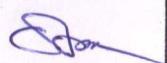
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Sr. No.	Name of the Participant	Designation	Municipal Body / Organisation	Mobile No. & Office Phone No.	E-mail ID (Office & Personal)	Signature
17.	Achal Singh Gujjar	R.I.	Nagarpalika Sojat city	9929105695	achalgujjar@gmail.com	
18.	Jagdish lof	T.A.C.	Nagar palik Sojat	9413082362	eombs.lojat@yahah.com	
19.	Saddam Husain	Computer operator	Nagarpalika Sojan	9282319421	eombs.lojat@yahah.com	
20.	Kamesh Chemb.	Parsheed.	-	9166840719	27/21	27/21
21.	Sumesh Kumarwar Meena	G.O.	N.D. Gangapur Bhilwara	9602853833	N.D. ngangapur@swarajya.com	
22.	manish kr	Jen	"	9882452217	"	
23.	Harkishantrao Gehlot	F.O.	N.P. Jitram	9950282823	Eonxitaram@rediffmail.com	
24.	Er. Vinay Singh Chauhan.	J.Su.	"	9782494010	cojaitram@rediffmail.com	

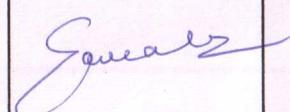
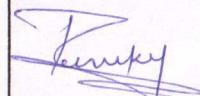
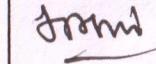
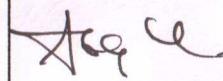
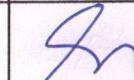
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2<sup>nd</sup> November, 2017 at Kota, Rajasthan.

Sr. No.	Name of the Participant	Designation	Municipal Body / Organisation	Mobile No. & Office Phone No.	E-mail ID (Office & Personal)	Signature
25	Ainamahak	Kaithoan	Chairman	998288558 77	Ainamahak786@gmail.com	
26	पर्वीदा बोगम	प्रभा कुमार	प्रभा	987188978		पर्वीदा
27	रम देव गोदसे	ODC पालक परिषद कोवडी	प्रभा	960208135		
28	Narpat Singh	E.O. Itawa	Itawa	9414492677	Hawansarpalika@gmail.com	
29	Ritesh Kr Malav	LDC Itawa	Itawa	7665852592	—	
30	Asif Ali	Computer operator	Dhamer	7737427162	—	
31	Hardeek 011-412	—	Dhamer	—	—	
32	B. M. Singh/	Commissioner Baran	Baran	9414583163	majorpalitabarun@gmail.com	

Building Capacities for  
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Sr. No.	Name of the Participant	Designation	Municipal Body / Organisation	Mobile No. & Office Phone No.	E-mail ID (Office & Personal)	Signature
33	Saurabh Gupta	AEx/	Baran Nagar Panchayat	8079028458	Saurabh23sg@gmail.com	
34	Punit Singh	अवृद्धि नियंत्रण अधिकारी		9428041609		
35	Kamal Rathore	एमिटि	Baran.	8386912345	Kamalrathore@gmail.com	
36	Agg. Leon	Revenue Auditor	Baran	9694005842		
37	Shubham	Ex	Anil	9214961717		

ALL INDIA INSTITUTE OF LOCAL SELF-GOVERNMENT (AIILSG), MUMBAI.

## **Building Capacities for Open Defecation Free Cities Rajasthan**

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Sr. No.	Name of the Resource Person	No. of Lectures Delivered	Signature
	Ms. Utkarsha Kavadi		
	Dr. Himani Tiwari		
	Ms. Shweta Nagarkar		